



# Discovery<sup>LINK</sup>

Contact Management Meets Telephony

Discovery<sup>LINK</sup> is designed to interface with Windows<sup>®</sup> applications to provide capabilities such as:

- Outbound dialing from PC applications by double-clicking on the contact
- Displaying or "popping" a contact record from a database automatically when a call rings using Caller ID
- Opening call journals automatically to take notes on a call
- Logging call activity for a permanent record

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## LINK Your Communications For Increased Productivity

Discovery<sup>LINK</sup> is Vodavi's middleware solution designed to provide first party call control on a personal computer by linking most Vodavi telephone systems with many popular contact management software packages such as ACT!<sup>™</sup>, GoldMine<sup>®</sup>, Maximizer<sup>™</sup>, Outlook<sup>®</sup>, Outlook Express<sup>®</sup> and Telemagic.

### Discovery<sup>LINK</sup> Desktop Display

The Discovery<sup>LINK</sup> display provides information interactively as the telephone is used. Information such as date and time when the telephone is idle, Caller ID and interactive prompting as the telephone is operated. The phone status area displays IDLE, BUSY or RINGING depending on the current state the phone is in. The Discovery<sup>LINK</sup> display is equipped with five programmable call keys that will display information on each active call. There are 15 additional keys at the bottom of the display that can be programmed quickly and easily to be feature, speed dial, call or user action keys.

### Personal Call Handler

This powerful feature of Discovery<sup>LINK</sup> allows call handling rules to automatically perform specifically programmed actions when certain events occur and specific

conditions are true. These actions include "screen pops," record abandoned calls, automatic voice mail transfer of unwanted calls, etc.

### Integrations

Discovery<sup>LINK</sup> works with the most popular PIMS (Personal Information Management Systems) to result in improved customer satisfaction by eliminating the frustrations associated with incomplete TAPI-compliant products.

### Recommendations

Discovery<sup>LINK</sup> works with the listed software using both TAPI 2.0 and Dynamic Data Exchange (DDE) which requires one of the following operating system software versions:

- Windows<sup>®</sup> 95
- Windows<sup>®</sup> 98
- Windows<sup>®</sup> NT
- Windows<sup>®</sup> 2000
- Windows<sup>®</sup> ME
- Windows<sup>®</sup> XP



## DISCOVERY<sup>LINK</sup>

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